



**Town of Springdale
Policy Manual**

Department: Public Works	Title: Sewer Backup
Policy Number: PW010	Approval Date: November 24, 2014
Effective Date: November 25, 2014	Revision Date:
Motion # 14-154	

Crews will respond to calls for sewer problems in order to determine the cause and location. The Town will assess the problem in order to determine a resolution. If snaking is required, (with permission of the property owner) it must be with the clear understanding that any residual damages which may occur as a result of routine work will not be the responsibility of the town. If the problem is found inside your property line, the owner will be informed of the nature and extent of the problem and how it was resolved. Residents will also be informed that if the problem recurs, the town will not be responsible for further repairs. Subsequent to that, a letter will be written stating the same, A record of such calls will be kept.